

## Letter of Appreciation From a Travelling Patient

**From:** Tan\_Lim Serene [mailto:serene\_tan\_lim@hotmail.com]  
**Sent:** Friday, December 04, 2009 12:17 PM  
**To:** shawnee  
**Cc:** andylin; ann; grace; carol  
**Subject:** RE: Greetings from ARC Taiwan

Dear Shawnee

Really appreciate all the help you and team have given to us. Taiwan is really great with lovely people like you all.

My family had a great time and the treatment was even better than what he is having in Singapore. Cannot imagine the vitamin injection that he had in Taiwan boosted up one of the indicators to 12.8 when he had his test in Singapore yesterday. The other patients all joked with him what he had taken in Taiwan as constantly in Singapore the injection does not boost out the indicators so well.

We changed one of the treatment time in Taipei earlier as he had so much good food in Taiwan till he is so full with water. And the 2nd treatment time in Taipei, he decided to try to get the morning time slot as he wanted to go shopping to Shilin night market with us. And both time, your team was really helpful and we managed to change the timing though so last minute.

We will definitely keep you and team in mind and recommend to any of his other patient should they plan for a holiday.

With you and team, a holiday is not an issue to these patients.

Thank you and wishing you and team and families a lovely and joyous Merry Christmas and Happy New Year.

Regards,

Mrs Serene Tan